

**«Clarifications on the terms and conditions of the tender process for the assignment, of the management of the receipt and delivery of full reefer containers from and to vessels or from and to trucks»**

With reference to the above tender process, we wish to respond to the following points of queries as received from a bidder.

1. *In our opinion the safest way to monitor temperatures, humidity and ventilation of reefers should be done every 8 hours:*

Answer: According the RFP 12h is adequate. However if last temperature checked was below the instructed temperature, it should be done every 8h.

2. *In our opinion the contractor cannot inspect each engine of reefer containers, only monitor the correct temperature according to Set Point of reefer and when we find a malfunction to report it accordingly.*

Answer: We agree but additionally the contractor must visually check that the ventilation is working.

3. *We suggest that for better communication in port concerning the handling of reefers we have VHF.*

Answer: We agree.

4. *In our opinion concerning the special cargo for instance (kiwi- COLD TREATMENT) we should be informed my Shipping line agents.*

Answer: In this case, shipping line agents will inform both the contactor and ThPA.

5. *Kindly informs us about gen/sets. We are in agreement to do this but will have extra cost.*

Answer: We do not expect more than a few per week. ThPA will provide the forklift. If activity increases, a tariff will be established.

6. *Kindly specify what exactly you would like us to do concerning maintenance or repair of plugs (tables). If it will be done by us it will have extra cost. In our opinion the maintenance and repair of plugs (tables) is Thpa responsibility.*

Answer: The contractor will be only responsible for the repairs of damages caused by him. ThPA is responsible for maintenance and repair of damage due to age.

7. *We would like to specify that the contractor is not responsible / liable in case of black out. In this case, for the safety of the cargo in reefers the port should have a generator (powerpack) that in case of shortage will automatically start working.*

Answer: Responsibility of the contractor is to notify and take mitigation measures when possible. Providing electricity is ThPA responsibility.

8. *We inform you that we have a current valid insurance policy for the total of 100,000.00€ for all cases provided by INSURANCE MINETA (ΑΣΦΑΛΕΙΑ MINETA).*

Answer: According to the RFP "Throughout the duration of the contract, the Contractor is required to possess valid insurance policies not lower than 500.000€".

9. *Kindly explain section a.*

Answer: The Contractor shall take all appropriate measures to ensure safe performance of tasks and shall be solely and exclusively, civilly and criminally liable in the event of accidents or damage that may occur, to people or things belonging to the Contractor, to ThPA S.A. or any third parties.

10. *Kindly explain section c.*

Answer: All reports are required in order to improve the process and have good communication with the contractor.

11. *Kindly explain the meaning "payment will be calculated per container per half day (12 hours period)".*

Answer: If you propose 4€ / box / day, we will be charged 2€ per 12 hours. If the box stays 23 hours, you will charge 4€. If the box stays 26 hours, you will charge 6€.

12. *Kindly explain to us the following*

*i) Price per day ( note above in payment calculated per half day)*

Answer: If 4€ / day → 2€ / 12hours

*ii) Evidence of previous performance of relevant works by participant*

Answer: Any document that proves your expertise in related services

13. *Kindly specify to us before we send in our final quotation which services you will like us to perform*

*Plug in/plug out* Answer: Yes

*Monitoring reefer containers* Answer: Yes

*Lift on/lift off* Answer: No

*Maintenance /repair plugs (tables)* Answer: only if the contractor is responsible for the damages

PROCUREMENT DEPARTMENT